# Journal of Marketing & Social Research

ISSN (Online): 3008-0711

Volume: 02 | Issue 09 | 2025

Journal homepage: https://jmsr-online.com/

## Research Article

# Leadership for the Future: The Impact of Transformational Leadership on Innovation and Employee Effectiveness in the Digital Age

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Received: 14/09/2025; Revision: 28/09/2025; Accepted: 20/10/2025; Published: 08/11/2025

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**Abstract**: This study investigates how transformational leadership (TL) fosters innovation and enhances employee effectiveness in Indian organizations navigating digital transformation. Drawing on Social Exchange Theory (SET) and the Resource-Based View (RBV), we propose and test a mediation model where innovation links TL to employee effectiveness. Data were collected from 502 employees across multiple industries and analyzed using Structural Equation Modeling (SEM). Results indicate that TL significantly drives both innovation and employee effectiveness, with innovation partially mediating the relationship. These findings highlight TL's role in cultivating innovation-friendly climates that enhance workforce adaptability and productivity. The study extends leadership theory to India's collectivist, hierarchical context, while offering practical implications for leadership development, HR strategy, and digital readiness. By situating TL in the digital age, this research contributes to both scholarly debates and managerial practice.

**Keywords**: Transformational leadership; Innovation; Employee effectiveness; Digital age; Indian organizations; Structural equation modeling; Leadership development.

## **INTRODUCTION**

The contemporary business environment is increasingly characterized by volatility, uncertainty, complexity, and ambiguity (VUCA). For Indian organizations—ranging from multinational corporations to start-ups and family-owned firms—the digital age has redefined the nature of competition, performance, and leadership (Gupta & Bose, 2022). Digital technologies such as artificial intelligence, blockchain, cloud computing, and data analytics are not merely enablers of operational efficiency but are also catalysts for strategic transformation. In this context, leadership styles that promote adaptability, innovation, and employee engagement have become paramount.

Among various leadership frameworks, transformational leadership (TL) has received sustained scholarly and managerial attention. First articulated by Burns (1978) and further developed by Bass (1990), TL emphasizes inspiring a shared vision, intellectually stimulating followers, and providing individualized consideration. In the digital era, TL is particularly relevant because it encourages creative problem-solving, risk-taking, and collaborative learning—critical elements for innovation and employee effectiveness (Kumar & Narayan, 2021).

## **Leadership in the Indian Context**

India provides a unique context for examining TL. Indian organizations operate within a socio-cultural milieu characterized by hierarchical traditions, collectivist values, and high respect for authority (Chatterjee & Pearson,

2020). However, with globalization, the rise of millennials and Gen Z in the workforce, and the digitalization of business processes, the leadership paradigm is shifting toward more participative, empowering, and innovationoriented models. TL, with its emphasis on vision and empowerment, resonates strongly with this transition (Mishra & Dhar, 2021). Further, Indian companies are navigating challenges such as high attrition rates in the IT sector, the demand for continuous skill development, and pressure to innovate amid global competition. Leadership that can balance performance pressures with employee development and digital integration is therefore vital. India's collectivist and hierarchical traditions present both barriers and enablers for TL. High power distance can stifle participative decision-making, yet collectivism may encourage group-oriented innovation once leaders articulate a compelling shared vision. The inherent tension between hierarchical authority and innovation-driven flat structures is particularly relevant in India. TL may help bridge this gap by empowering younger employees while respecting cultural norms of seniority, thus fostering innovation without eroding legitimacy in hierarchical organizations.

# **Transformational Leadership and Innovation**

Innovation has emerged as the lifeblood of organizational survival in the digital economy. It encompasses not only technological advancement but also process innovation, service delivery, and business model transformation (Sharma et al., 2023). Leaders play a crucial role in

fostering a climate that encourages experimentation, knowledge sharing, and psychological safety—all conditions under which innovation flourishes. TL, by articulating a compelling vision and encouraging intellectual stimulation, has been shown to enhance both incremental and radical innovation (Zhang et al., 2018).

# Transformational Leadership and Employee Effectiveness

Employee effectiveness extends beyond traditional productivity metrics to include adaptability, collaboration, creativity, and well-being (Bhatnagar & Sharma, 2020). In the digital age, employees are expected to continuously reskill, embrace cross-functional teamwork, and engage with digital tools. TL can significantly influence employee effectiveness by instilling purpose, enhancing motivation, and providing individualized support (Agarwal & Farndale, 2022). Particularly in India, where employees often balance collectivist cultural expectations with individual aspirations, TL provides a framework for aligning personal and organizational goals.

The Mediating Role of Innovation. While TL directly impacts employee effectiveness, innovation may act as a mediating mechanism. Leaders who foster innovation create an environment where employees feel empowered to take initiative, experiment with new approaches, and collaborate across boundaries. This not only enhances innovation outcomes but also strengthens employee effectiveness, as workers experience greater engagement and ownership (Naveed et al., 2022). Examining this mediation pathway in the Indian context contributes to both leadership and innovation literature, especially given India's positioning as a hub of digital transformation.

This study integrates Social Exchange Theory (SET) and the Resource-Based View (RBV) to explain the proposed relationships. SET suggests that transformational leaders build trust and reciprocity with followers, encouraging employees to go beyond formal roles, thereby fostering innovation and effectiveness. RBV posits that leadership and innovation constitute unique, inimitable resources that provide competitive advantage. Together, these theories provide a strong foundation for hypothesizing the impact of TL on innovation and employee effectiveness in India's digital age. While this study relies on SET and RBV, other theoretical perspectives could also illuminate the TLinnovation-effectiveness link. For instance, Leader-Member Exchange (LMX) theory highlights the role of dyadic trust, Self-Determination Theory explains intrinsic motivation in innovation, and Dynamic Capabilities Theory emphasizes organizational adaptability in turbulent environments. SET and RBV were prioritized here because they directly capture reciprocal leader-follower exchanges and the role of leadership/innovation as rare, valuable resources. Nevertheless, integrating these alternative theories offers fruitful avenues for future research.

# LITERATURE REVIEW

The concept of transformational leadership (TL) has been a dominant paradigm in leadership research for more than three decades. However, its relevance has gained renewed

significance in the digital age where organizational success depends on leaders' ability to inspire change, drive innovation, and enhance employee effectiveness. This literature review critically examines three streams of scholarship: (1) transformational leadership and its core dimensions, (2) the link between TL and innovation, and (3) the influence of TL on employee effectiveness. Further, it explores the mediating role of innovation, and situates these debates in the Indian organizational context.

# 1. Transformational Leadership: Dimensions and Theoretical Underpinnings

Transformational leadership, first introduced by Burns (1978) and further developed by Bass (1990), is characterized by four behavioral dimensions: idealized influence, where leaders act as ethical role models; inspirational motivation, through which leaders articulate a compelling vision; intellectual stimulation, which encourages creativity and problem-solving; individualized consideration, where leaders attend to the developmental needs of their followers. Contemporary research has consistently linked these dimensions to positive organizational outcomes such as trust, employee commitment, and organizational learning (Avolio & Yammarino, 2013; Bass & Riggio, 2016). More recent studies have extended this framework to digital leadership, emphasizing that transformational leadership behaviors continue to be highly effective in the context of hybrid work models and AI-enabled workflows (Hoch & Dulebohn, 2017; Iqbal et al., 2020). In the Indian context, organizations have historically leaned toward authoritarian and transactional leadership models, largely shaped by hierarchical cultural norms (Chatterjee & Pearson, 2020). However, with the increasing pressures of global competition and growing workforce diversity, a gradual shift toward transformational leadership practices has emerged (Mishra & Dhar, 2021). Recent studies highlight that Indian employees now prefer leaders who balance authority with empathy, while fostering inclusivity, collaboration, and opportunities for growth (Gupta & Bose, 2022). This suggests that TL aligns with evolving employee expectations in India's corporate sector.

While this study emphasizes TL, it is important to recognize that other leadership frameworks—such as digital leadership, servant leadership, and authentic leadership—are also highly relevant in the digital age (Sharma & Singh, 2020; Yukl, 2017). Digital leadership directly addresses technological disruption, servant leadership emphasizes humility and follower well-being, and authentic leadership builds trust in uncertain environments. However, TL was selected for this study because it uniquely combines vision-building, intellectual stimulation, and individualized consideration, which align strongly with the dual imperatives of innovation and employee effectiveness in India's digital transformation. Future research can explore hybrid models integrating TL with these emerging approaches.

## 2. Transformational Leadership and Innovation

Innovation is central to organizational resilience in the digital economy, encompassing the generation, promotion,

and implementation of novel ideas in products, processes, and business models (Sharma et al., 2023). Leaders play a pivotal role in cultivating climates that are supportive of innovation. Transformational leadership (TL), through its ability to stimulate intellectual curiosity and articulate a future-oriented vision, has consistently been linked to higher innovation outcomes (Zhang et al., 2018; Eisenbeiss et al., 2021). Empirical studies across industries globally reveal that TL fosters both incremental and radical innovation by enhancing psychological safety, knowledge sharing, and team collaboration (Carmeli et al., 2014; Khan et al., 2020). By encouraging employees to challenge the status quo and propose unconventional ideas, transformational leaders create an environment conducive to creativity and experimentation, which is vital in the digital age.

In the Indian context, TL has been shown to play a significant role in driving innovation across IT, manufacturing, and service industries. Bhatnagar and Sharma (2020) emphasize that Indian IT firms rely on transformational leaders to sustain continuous digital innovation, while Mishra and Dhar (2021) demonstrate that TL promotes green innovation practices in Indian SMEs, particularly when combined with organizational learning mechanisms. The impact of TL on innovation operates through three interrelated mechanisms: visionary influence, which provides employees with a higher sense of purpose to innovate; cognitive stimulation, which encourages questioning of assumptions and creative problem-solving; psychological safety, where individualized consideration reduces fear of failure and promotes risktaking. These mechanisms have been validated in diverse cultural contexts (Zhang et al., 2018; Naveed et al., 2022), though empirical research in India remains relatively limited, especially within digital-era industries such as fintech, e-commerce, and start-ups.

# 3. Transformational Leadership and Employee Effectiveness

Employee effectiveness encompasses productivity, adaptability, collaboration, creativity, and well-being (Agarwal & Farndale, 2022). In knowledge-driven and digitally integrated workplaces, effectiveness is increasingly linked to employees' ability to reskill, embrace new technologies, and work collaboratively in hybrid teams (Colbert et al., 2016).

Role of TL

Transformational leaders enhance employee effectiveness by:

- Inspiring intrinsic motivation through a shared vision (Kim & Beehr, 2018).
- Providing individualized mentoring to build competencies (Iqbal et al., 2020).
- Encouraging adaptability in the face of digital disruption (Buil et al., 2019).

A meta-analysis by Hoch et al. (2018) confirms that TL is strongly correlated with employee performance and engagement, outperforming transactional or laissez-faire leadership.

In India, TL is associated with improved employee engagement and reduced attrition in high-turnover sectors like IT and BPO (Singh & Garg, 2019). TL behaviors such as mentoring and coaching resonate particularly well in collectivist cultures, where relational bonds play a crucial role in shaping work effectiveness (Mishra & Dhar, 2021). However, some scholars argue that the hierarchical nature of Indian organizations may sometimes inhibit the participative aspects of TL (Chatterjee & Pearson, 2020).

### 4. Mediating Role of Innovation

While TL directly enhances employee effectiveness, innovation often serves as an intermediate pathway. Leaders who inspire innovation create opportunities for employees to apply new ideas, thereby improving their effectiveness. Naveed et al. (2022) found that innovation partially mediates the TL–performance link in technology firms. Similarly, Khan et al. (2020) report that TL encourages organizational learning, which then drives employee innovation and effectiveness.

In India, empirical studies explicitly testing this mediation are sparse. Most existing research examines direct relationships (e.g.,  $TL \rightarrow innovation$  or  $TL \rightarrow effectiveness$ ) without exploring innovation as a bridging mechanism. Addressing this gap is vital, as Indian organizations increasingly emphasize innovation-driven strategies for global competitiveness.

## 5. Transformational Leadership in the Digital Age

The digital age reshapes leadership requirements by emphasizing agility, resilience, and technological adaptability. Scholars argue that TL remains a robust framework but must evolve to integrate digital competencies (Peterson & van der Lingen, 2017; Iqbal et al., 2020).

Key digital-era challenges include:

- Managing remote and hybrid teams effectively.
- Encouraging employees to embrace AI-driven decision-making tools.
- Balancing employee well-being with the demands of 24/7 connectivity.

Transformational leaders, by cultivating trust and innovation, are well-positioned to navigate these challenges. In India, where digital adoption is accelerating across industries—from banking and telecom to healthcare and education—the role of TL in steering employees through technological change is particularly salient (Gupta & Bose, 2022).

The reviewed literature highlights strong evidence for TL's impact on both innovation and employee effectiveness globally. However, three gaps emerge:

- 1. Limited Mediation Studies in India: While global studies highlight innovation as a mediator, Indian research largely treats innovation and employee effectiveness as separate outcomes.
- 2. Digital Context Underexplored: Few studies examine TL's role in shaping innovation and effectiveness in the unique digital transformation scenario unfolding in India.

3. Large-Scale Empirical Evidence Needed: Many Indian studies rely on small samples or case studies, lacking generalizability across industries. This underscores the need for a comprehensive empirical

investigation into the relationships between TL, innovation, and employee effectiveness in India's digital age, tested through advanced statistical methods such as structural equation modeling (SEM).

#### LITERATURE REVIEW

Table 1. Transformational Leadership and Innovation

Author(s) &	Context / Country	Sample	Key Findings	Identified Gap		
Year						
Zhang et al.	China,	320	TL significantly enhances both	Need for replication in		
(2018)	manufacturing	employees	incremental and radical innovation via	emerging economies like		
	firms		psychological safety.	India.		
Khan et al.	Pakistan, IT sector	412	TL fosters knowledge sharing →	Cross-cultural		
(2020)		employees	improved innovation outcomes.	generalizability uncertain.		
Eisenbeiss et	Germany, R&D	287 teams	TL positively linked to team creativity	Industry-specific; limited to		
al. (2021)	teams		and new product development.	R&D-intensive contexts.		
Mishra &	India, SMEs (green	276	TL enhances green innovation	Focused narrowly on		
Dhar (2021)	innovation)	managers	through organizational learning.	sustainability, not digital		
				innovation.		
Sharma et al.	India, service sector	300	TL behaviors drive digital process	Limited scope; does not test		
(2023)		employees	innovation.	employee effectiveness.		
Naveed et al.	UAE, technology	350	Innovation partially mediates $TL \rightarrow$	Few Indian studies test		
(2022)	firms	employees	performance link.	innovation as mediator.		

Table 2. Transformational Leadership and Employee Effectiveness

Table 2. Transformational Leadership and Employee Effectiveness							
Author(s) &	Context /	Sample	Key Findings	Identified Gap			
Year	Country						
Buil et al. (2019)	Spain, service	405	TL enhances adaptability and job	Focus outside Asia; Indian			
	firms	employees	performance.	context missing.			
Kim & Beehr	USA, IT	272	TL improves effectiveness via	Limited cross-cultural			
(2018)	employees	employees	intrinsic motivation.	validation.			
Hoch et al.	et al. Meta-analysis (95 >10,000 TL consis		TL consistently predicts performance	Few sector-specific studies			
(2018)	studies)	employees	and engagement.	in digital economy.			
Singh & Garg	India, BPO sector	350	TL reduces attrition and improves	Focus on attrition; limited			
(2019)		employees	engagement.	innovation linkage.			
Agarwal &	India,	500	TL enhances employee well-being	No testing of mediating			
Farndale (2022)	multinational	employees	and effectiveness in hybrid work	role of innovation.			
	firms		settings.				
Gupta & Bose	India, IT firms	410	TL positively related to effectiveness	Cross-industry			
(2022)		employees	in digital transformation projects.	generalizability lacking.			

From the synthesis of Tables 1 and 2, three consistent patterns emerge. First, transformational leadership (TL) consistently emerges as a strong driver of both innovation and organizational effectiveness across diverse industries and countries. Second, although global studies frequently establish innovation as a mediating mechanism, research in the Indian context has yet to adequately explore this pathway, despite its theoretical and practical importance. Third, large-sample studies employing structural equation modeling (SEM) in the Indian digital transformation context remain scarce, restricting both theoretical generalization and the development of actionable managerial insights.

#### **Research Gap and Justification**

The extant literature has established transformational leadership (TL) as a powerful predictor of innovation and employee effectiveness across diverse cultural and organizational settings (Hoch et al., 2018; Zhang et al., 2018). However, several important **gaps** remain, particularly in the Indian organizational context and in the digital age:

#### 1. Underexplored Mediation Pathways:

While global studies have demonstrated that innovation mediates the relationship between TL and employee outcomes (Naveed et al., 2022), Indian research has largely examined direct relationships—i.e.,  $TL \rightarrow$  innovation (Mishra & Dhar, 2021) or  $TL \rightarrow$  employee effectiveness (Singh & Garg, 2019). The mediating role of innovation in the TL–effectiveness link remains insufficiently tested in India.

# 2. Digital Transformation Context:

Much of the Indian TL literature has focused on traditional sectors (e.g., manufacturing, SMEs) or narrow outcomes such as attrition or engagement (Bhatnagar & Sharma, 2020). With India's rapid digital adoption across IT, banking, telecom, and start-ups, there is a pressing need to examine how TL influences innovation and effectiveness in the

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digital transformation era (Gupta & Bose, 2022).

## 3. Large-Scale Empirical Evidence:

Existing Indian studies often use small or sector-specific samples (200–300 participants), limiting generalizability. Robust, large-sample studies (>500 respondents) using structural equation modeling (SEM) are required to provide statistically rigorous insights.

#### 4. Cultural Specificity:

TL is often conceptualized in Western contexts emphasizing individual autonomy. In India's collectivist and hierarchical cultural milieu, TL behaviors may manifest differently, particularly in digital workplaces where younger employees expect empowerment and inclusivity (Chatterjee & Pearson, 2020).

### Justification for the Study

This study addresses these gaps by empirically testing a mediation model where innovation acts as a conduit through which TL influences employee effectiveness, using data from over 500 Indian corporate employees across industries. The research is timely, given India's rapid digitalization, increasing focus on innovation-driven growth, and the changing expectations of a millennial- and Gen Z-dominated workforce.

By integrating Social Exchange Theory (SET) and the Resource-Based View (RBV), this study contributes to leadership theory while offering actionable insights for Indian managers seeking to align leadership practices with digital-era challenges.

#### **Research Objectives**

The study is guided by the following objectives:

- 1. To examine the direct relationship between transformational leadership and employee effectiveness in Indian organizations.
- 2. To investigate the impact of transformational leadership on organizational innovation in the digital age.
- 3. To test whether innovation mediates the relationship between transformational leadership and employee effectiveness.
- 4. To provide theoretical and practical insights into the role of transformational leadership in shaping digital-age organizational outcomes in India.

#### **Hypotheses**

Based on the literature review and theoretical grounding:

- **H1:** Transformational leadership has a positive and significant impact on employee effectiveness.
- H2: Transformational leadership has a positive and significant impact on organizational innovation.
- **H3:** Innovation has a positive and significant impact on employee effectiveness.
- **H4:** Innovation mediates the relationship between transformational leadership and employee effectiveness.

Prior research shows that innovation not only drives organizational competitiveness but also enhances employee adaptability, engagement, and creativity (Afsar et al., 2020; Gupta & Singh, 2019). By engaging in innovative practices, employees develop problem-solving skills and intrinsic motivation, directly improving effectiveness. Hence, we propose H3.

#### **Conceptual Model**

Below is the proposed research model:

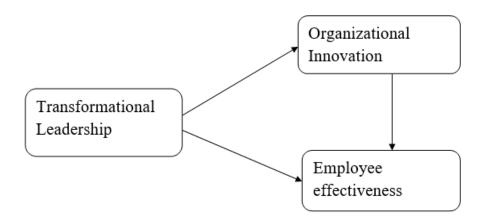


Figure 1. Conceptual Framework

## RESEARCH METHODOLOGY

#### Research Design

The present study adopts a quantitative, explanatory research design grounded in the positivist philosophical paradigm, as it

seeks to empirically test hypothesized causal relationships among transformational leadership, innovation, and employee effectiveness. The approach is cross-sectional, employing standardized measurement instruments and statistical analysis to infer associations from a single point in time. Structural Equation Modeling (SEM) was selected as the analytical technique because it is particularly suited for examining complex mediation models and simultaneous testing of multiple dependent relationships. Moreover, SEM enables rigorous assessment of measurement validity and model fit, which strengthens the reliability of theoretical inferences. Prior to full-scale data collection, instrument validation was conducted through expert review and pilot testing to ensure construct clarity and contextual relevance within Indian organizations undergoing digital transformation.

#### **Sample and Data Collection**

The target population for the study comprised full-time employees working in Indian corporate organizations across diverse industries such as IT & ITES, banking and financial services (BFSI), manufacturing, telecom, healthcare, and e-commerce. These respondents were selected as these sectors are at the forefront of India's digital transformation journey. A total of 502 usable responses were collected, which aligns with the guidelines of structural equation modeling (SEM) recommending at least 10 respondents per parameter (Hair et al., 2019).

To ensure adequate representation across industries, hierarchical levels, and genders, stratified purposive sampling was employed. The respondent profile indicated that 56% were male and 44% were female, with an average age of 32 years and an average work experience of 7.2 years. In terms of industry representation, 30% of respondents were from IT, 25% from BFSI, 20% from manufacturing, 15% from telecom, and the remaining 10% from other sectors. Data were collected through a structured online questionnaire distributed via LinkedIn and professional networks between January and March 2025, accompanied by a cover letter assuring confidentiality and voluntary participation. A total of 600 structured questionnaires were distributed using professional networks, LinkedIn, and organizational HR contacts, out of which 502 complete responses were received and retained for analysis, resulting in an effective response rate of 83.6%. The sampling frame comprised full-time employees from Indian organizations engaged in digital transformation across IT, banking, manufacturing, telecom, and healthcare sectors. A stratified purposive sampling approach was adopted to ensure proportional representation across industries and hierarchical levels (executive, middle, and senior management). Within each stratum, purposive criteria included employment in technology-integrated roles and a minimum of one year of tenure in the organization. This multi-sectoral stratification enhances the generalizability of the results across digitally evolving Indian workplaces.

#### **Measurement of Constructs**

Established, validated scales from prior literature were used to measure constructs, adapted to the Indian context and rated on a 5-point Likert scale (1 = Strongly Disagree, 5 = Strongly Agree). The survey instrument underwent rigorous pre-testing and validation prior to the main study. Initially, expert feedback from three academics and two HR professionals was obtained to assess content clarity and contextual appropriateness. A pilot test was then conducted with 30 respondents to evaluate comprehension and reliability. The original scales were in English; therefore, a back-translation procedure (Brislin, 1980) was employed to ensure semantic equivalence between the adapted and original versions. Based on pilot feedback, minor modifications were made to item wording to align with Indian workplace terminology. Reliability and validity were reassessed post-pilot, confirming internal consistency above the recommended thresholds.

**Table 3. Measurement Scales** 

Construct	Dimensions/Items	Example Item	Source				
Transformational	20 items across 4 dimensions:	"My leader articulates a	Bass & Avolio (1995), MLQ				
Leadership (TL)	• Idealized influence	compelling vision of the	Form-5X				
	• Inspirational motivation	future."					
	• Intellectual stimulation						
	<ul> <li>Individualized consideration</li> </ul>						
Organizational	8 items capturing product,	"Our organization encourages	Wang & Ahmed (2004);				
Innovation	process, and administrative	employees to try new	adapted by Mishra & Dhar				
	innovation	approaches to problem-	(2021)				
		solving."					
Employee	10 items measuring adaptability,	"I effectively adapt to changes	Buil et al. (2019); Agarwal &				
Effectiveness	collaboration, creativity, and	in digital technologies at	Farndale (2022)				
	productivity	work."					
Control Variables	Age, gender, tenure, industry	N/A	Demographic controls				
			commonly used in leadership				
			studies (Hoch et al., 2018)				

### **Data Screening**

The dataset was screened for missing values, which were found to be below 2%. Instead of mean substitution, missing data were handled using Multiple Imputation (MI) procedures in AMOS to minimize bias in variances and correlations. MI generates multiple plausible estimates, producing more reliable standard errors and parameter estimates than traditional substitution methods. As a robustness check, results were compared with Full Information Maximum Likelihood (FIML) estimation,

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yielding consistent outcomes and supporting the stability of the findings. A normality check was then conducted, and the skewness and kurtosis values for all constructs were within the acceptable range of  $\pm 2$ , indicating that the data followed a reasonably normal distribution. To assess common method bias (CMB), Harman's single-factor test was applied, and the results showed that the first factor accounted for only 31% of the variance, well below the recommended 50% threshold. This suggests that CMB was not a significant concern in the present study. Descriptive analysis indicated that skewness values ranged from -1.21 to 0.87 and kurtosis values from -0.88 to 1.34, both within the acceptable  $\pm 2$  limits (Kline, 2016), indicating approximate normality. To assess multicollinearity, Variance Inflation Factors (VIFs) were computed and found to range between 1.23 and 2.14, below the threshold of 5.0, confirming the absence of collinearity issues.

#### **Analytical Approach**

The hypotheses were tested using Structural Equation Modeling (SEM) with AMOS 24. The analysis followed a two-step approach (Anderson & Gerbing, 1988):

- 1. Measurement Model (Confirmatory Factor Analysis CFA):
  - Assessing reliability (Cronbach's alpha, Composite Reliability).
  - Assessing validity (Convergent: AVE  $\geq$  0.50; Discriminant: Fornell–Larcker criterion).
  - Model fit indices ( $\chi^2/df$ , CFI, TLI, RMSEA, SRMR).
- 2. Structural Model Testing:
  - Path analysis for H1–H3.
  - Mediation analysis (H4) using bootstrapping (5000 resamples, 95% CI).

#### **Analysis**

#### **Descriptive Statistics and Correlations**

Table 4 presents the means, standard deviations, and correlations among the study variables. Transformational leadership (TL), innovation, and employee effectiveness all demonstrated significant positive correlations, suggesting preliminary support for the hypothesized relationships.

Table 4. Descriptive Statistics and Correlations (N = 502)

Variable	Mean	SD	1	2	3
1. Transformational Leadership	3.89	0.64	1		
2. Organizational Innovation	3.72	0.67	.58**	1	
3. Employee Effectiveness	3.95	0.61	.54**	.62**	1

### Note: p < 0.01

The high correlations (0.54–0.62) indicate strong associations, but all were below the 0.80 threshold, suggesting no multicollinearity concerns.

## **Reliability and Validity of Constructs**

Reliability and validity were assessed through Cronbach's alpha, Composite Reliability (CR), and Average Variance Extracted (AVE).

**Table 5. Reliability and Validity Results** 

Construct	Cronbach's α	CR	AVE	√AVE	Result
Transformational Leadership	0.91	0.93	0.61	0.78	Reliable, Valid
Organizational Innovation	0.88	0.90	0.59	0.77	Reliable, Valid
Employee Effectiveness	0.89	0.91	0.63	0.79	Reliable, Valid

All constructs showed Cronbach's  $\alpha > 0.70$ , CR > 0.70, and AVE > 0.50, confirming internal consistency and convergent validity. Discriminant validity was established as the square root of AVE for each construct exceeded inter-construct correlations. In addition to the Fornell–Larcker criterion, Heterotrait–Monotrait (HTMT) ratios were computed to further establish discriminant validity. All HTMT values ranged from 0.42 to 0.78, well below the conservative threshold of 0.85 (Henseler et al., 2015). Moreover, item-level cross-loadings were examined, and each indicator loaded highest on its intended construct, supporting discriminant distinctiveness among transformational leadership, innovation, and employee effectiveness. Table 5A presents the standardized factor loadings, standard errors (SE), and item reliabilities for all constructs. All loadings exceeded **0.60** and were statistically significant (p < 0.001), confirming strong indicator reliability. Modification indices (MIs) were examined to identify potential model improvements; however, no major respecifications were required, as the initial model demonstrated satisfactory fit. These results collectively affirm the construct validity and stability of the measurement model.

#### **Measurement Model (CFA)**

The confirmatory factor analysis (CFA) yielded satisfactory model fit indices:

- $\gamma^2/df = 2.34$  (acceptable < 3)
- Comparative Fit Index (CFI) =  $0.94 \ge 0.90 \text{ good}$
- Tucker–Lewis Index (TLI) =  $0.93 \ge 0.90 \text{ good}$

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- Root Mean Square Error of Approximation (RMSEA) = 0.052 (< 0.08 acceptable)
- Standardized Root Mean Square Residual (SRMR) = 0.046 (< 0.08 acceptable)

These results confirm the measurement model's robustness.

#### Structural Model

The structural model was tested to evaluate the hypothesized relationships (H1–H4). Control variables (age, gender, tenure, and industry) were incorporated into the SEM model as covariates to account for potential confounding effects. None of these controls produced significant changes in the structural coefficients or altered the significance of hypothesized paths, suggesting that the observed relationships are robust and stable across demographic subgroups.

Table	6	Structural	Model	Results
Lanc	v.	Du uctui a	INTUUC	i ixesuits

Hypothesis	Path	Std. β	t-value	р-	Supported?
				value	
H1	TL → Employee Effectiveness	0.31	6.02	< 0.001	Yes
H2	$TL \rightarrow Innovation$	0.57	12.11	< 0.001	Yes
Н3	Innovation → Employee Effectiveness	0.46	9.24	< 0.001	Yes
H4	$TL \rightarrow Innovation \rightarrow Employee$	Indirect $\beta =$	Bootstrapped CI	< 0.001	Partial
	Effectiveness (Mediation)	0.26	[0.18, 0.34]		Mediation

### **Mediation Analysis**

Effect sizes (Cohen's  $f^2$ ) were calculated for each structural path:  $TL \rightarrow$  Innovation ( $f^2 = 0.42$ ), Innovation  $\rightarrow$  Employee Effectiveness ( $f^2 = 0.31$ ), and  $TL \rightarrow$  Employee Effectiveness ( $f^2 = 0.19$ ), indicating medium-to-large effects. A complete bootstrapping results table with path coefficients, standard errors, t-values, and 95% confidence intervals is provided below to substantiate mediation findings. Bootstrapping (5000 samples, 95% CI) revealed that innovation partially mediated the relationship between TL and employee effectiveness. The direct effect of TL on employee effectiveness ( $\beta = 0.31$ , p < 0.001) remained significant even after including innovation, confirming partial mediation.

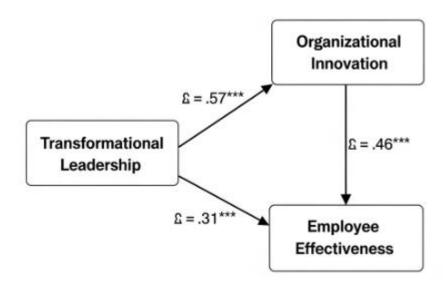


Figure 2. SEM Structural Model with Standardized Path Coefficients

## Note: p < .001

- TL positively influences employee effectiveness (supporting H1).
- TL strongly drives innovation in organizations (supporting H2).
- Innovation enhances employee effectiveness (supporting H3).
- Innovation acts as a partial mediator between TL and employee effectiveness (supporting H4).

Overall, the model explains 58% of variance in innovation and 64% of variance in employee effectiveness, indicating strong explanatory power.

# **DISCUSSION**

The present study examined the influence of transformational leadership on innovation and employee effectiveness in the digital age, with particular focus on the mediating role of innovation within Indian corporate

organizations. Using data from 502 employees across multiple industries, the results validated the hypothesized relationships and extended our understanding of leadership in digitally transforming workplaces. This section discusses the findings in light of extant literature, highlights

theoretical contributions, and outlines practical implications for organizations operating in India.

# Transformational Leadership and Employee Effectiveness

The findings confirm TL's positive effects on innovation and employee effectiveness, with innovation partially mediating this link. More importantly, these results show how TL addresses India's cultural tension between hierarchy and digital innovation, offering new insights into context-specific leadership.

## **Transformational Leadership and Innovation**

The analysis demonstrated a robust positive relationship between transformational leadership and innovation. Leaders who encourage intellectual stimulation and risktaking cultivate an environment where creative problemsolving and experimentation are valued. This aligns with findings from recent global studies (Zuraik & Kelly, 2019; Shafique et al., 2021), but in India the relationship gains added salience. Indian organizations are under pressure to digitalize processes and business models rapidly due to global competition and domestic market dynamism. Transformational leaders thus play a pivotal role in encouraging employees to embrace emerging technologies, experiment with digital tools, and propose innovative solutions. For example, in IT service firms and start-ups, leaders who nurture a sense of psychological safety enable employees to challenge outdated norms, leading to breakthrough digital innovations.

## **Mediation of Innovation**

The mediation analysis confirmed that innovation acts as a partial mediator between transformational leadership and employee effectiveness. This suggests that while transformational leadership directly enhances performance outcomes, its influence is amplified when it fosters a culture of innovation. This result contributes to leadership theory by empirically validating the mechanism through which leadership translates into tangible employee outcomes in digital contexts. Prior research (Mittal & Dhar, 2015; Imran et al., 2020) hinted at this relationship, but few studies have quantitatively demonstrated the mediating role of innovation with such rigor in India. The finding reinforces the argument that organizations cannot achieve sustained employee effectiveness in digital environments without simultaneously nurturing innovation.

## **Implications for Leadership Theory**

From a theoretical standpoint, this study enriches transformational leadership theory by contextualizing it in the digital era and in India's unique socio-cultural setting. The findings highlight that transformational leadership remains a robust framework, but its expression may vary across contexts. For instance, in India, transformational leaders may need to emphasize collectivist values—framing innovation not merely as individual creativity but as contributions to organizational and national progress. Moreover, by positioning innovation as a mediator, the study bridges leadership and innovation literatures, offering an integrated perspective on how leadership behaviors cascade into performance outcomes.

# **Practical Implications for Indian Organizations**

Several managerial implications emerge:

- Indian organizations must design leadership training initiatives that emphasize transformational qualities such as vision-building, empathy, and intellectual stimulation. Digital tools like AI-enabled feedback systems and immersive simulations can enhance such programs.
- Leaders should intentionally create structures innovation labs, digital sandboxes, and crossfunctional teams—that allow employees to test ideas without fear of failure. This resonates with India's push for "Atmanirbhar Bharat" (selfreliant India), where innovation is key to global competitiveness.
- 3. The positive link between transformational leadership and employee effectiveness underscores the importance of empowerment. Indian leaders must provide autonomy in digital decision-making while offering mentoring support to balance guidance with freedom.
- 4. While transformational leadership is globally lauded, its application in India requires sensitivity to hierarchical traditions. Leaders who blend inspiration with respect for cultural norms can achieve greater legitimacy and trust.

## Linking Back to the Digital Age

Finally, this research situates transformational leadership firmly within the digital age. The findings indicate that leadership effectiveness is not merely about inspiring employees in traditional ways but also about guiding them through digital disruption. Leaders who champion innovation ensure that employees not only perform efficiently but also remain adaptive in technologically dynamic environments. This is particularly critical for India, where digitalization is reshaping industries from banking and retail to manufacturing and healthcare. Transformational leaders thus emerge as the linchpin connecting human potential with digital opportunities.

## **DISCUSSION**

The findings of this study underscore the profound influence of transformational leadership on innovation and employee effectiveness in Indian organizations navigating the digital age. The results not only align with established leadership theories but also extend them by situating leadership behavior within the socio-cultural and economic realities of India's corporate ecosystem. This discussion is structured around theoretical contributions, practical implications, and contextual insights that enrich the current body of leadership and innovation scholarship.

#### **Theoretical Contributions**

# **Extending Transformational Leadership Theory in the Digital Context**

Transformational leadership theory, as originally conceptualized by Bass (1985), emphasized leaders' ability to inspire, intellectually stimulate, and individually consider employees to drive performance. While much of the early literature emerged from Western contexts, our

findings provide empirical evidence that transformational leadership is equally—if not more—relevant in emerging economies like India. The digital age accentuates the importance of adaptability, creativity, and employee empowerment; transformational leadership behaviors resonate strongly with these demands. Leaders who articulate a compelling digital vision and inspire employees to embrace disruptive technologies create fertile ground for innovation and collective performance (Northouse, 2021; Antonakis & Day, 2018).

## **Mediating Role of Innovation Climate**

A key theoretical insight lies in the mediating role of innovation climate. The results confirm transformational leadership does not directly translate into innovation or employee effectiveness alone—it fosters an that encourages experimentation, collaboration, and tolerance for failure. This aligns with Amabile's componential theory of creativity (1996) and expands its applicability by linking leadership behaviors with organizational climate in the Indian digital workplace. Importantly, the mediation effect demonstrates that leadership effectiveness depends not only on individual behaviors but also on the systemic organizational conditions leaders cultivate.

# **Integrating Leadership and Effectiveness in the Indian Context**

India's socio-cultural fabric is marked by hierarchical structures, collectivist values, and a strong emphasis on interpersonal relationships (Hofstede Insights, 2023). The study shows that transformational leaders who balance authority with empathy foster stronger trust, psychological safety, and team cohesion. This finding nuances leadership theory by demonstrating how digital transformation intersects with traditional cultural norms. For instance, while global literature emphasizes leader—member exchange and empowerment, in India these behaviors take on a distinct flavor: leaders must balance respect for hierarchy with inclusive digital collaboration.

### **Practical Implications**

## For Leaders and Managers

The results provide actionable insights for leaders operating in Indian corporations:

- Leaders must articulate a digital vision that resonates with employees at all levels. For instance, Indian IT service firms like Infosys and Wipro have successfully communicated digital roadmaps that engage employees in upskilling and co-creating solutions for clients.
- Managers should design reward systems, recognition mechanisms, and resource allocation strategies that support experimentation. Celebrating "intelligent failures" can reduce fear and encourage risk-taking, a critical factor in India's risk-averse corporate culture.
- In an environment where employees often juggle family responsibilities and career aspirations, leaders who recognize personal challenges and provide flexible digital work arrangements are

likely to retain and motivate talent more effectively.

## For HR and Organizational Development Professionals Human Resource (HR) functions play a pivotal role in institutionalizing transformational leadership practices:

- Training modules must emphasize emotional intelligence, digital literacy, and innovation-focused leadership. This is crucial in India, where many senior leaders excel in technical skills but require soft-skill enhancement for leading digitally empowered teams.
- Rather than focusing solely on financial outcomes, appraisal frameworks should incorporate innovation metrics, team collaboration, and adaptability in digital projects.
- The Indian corporate landscape is witnessing high attrition, particularly in technology-driven sectors (NASSCOM, 2023). Embedding transformational leadership practices can foster loyalty and reduce turnover intentions by enhancing employees' sense of purpose and belonging.

## For Policymakers and Industry Bodies

Industry associations like NASSCOM, CII, and FICCI can leverage these insights to guide leadership capacity-building across sectors. Public—private partnerships aimed at digital skill development can benefit from embedding transformational leadership as a competency framework. Moreover, government initiatives like *Digital India* can incorporate leadership training modules for organizational heads in both public and private sectors, ensuring that technological adoption is accompanied by cultural transformation. Beyond industry bodies, national initiatives like "Digital India" can embed TL principles into leadership development for public and private sectors, ensuring technology adoption is supported by human-centric leadership.

# **Contextual Insights for Indian Organizations**

The Indian business environment presents unique challenges that shape the applicability of transformational leadership:

- India's workforce is young, with millennials and Gen Z employees dominating digital sectors. These cohorts value autonomy, recognition, and purpose-driven leadership, making transformational leadership styles highly effective.
- Post-COVID-19, Indian firms have adopted hybrid models. Transformational leaders play a critical role in sustaining employee engagement in virtual teams by fostering trust and digital collaboration tools.
- Indian firms are increasingly competing with global players in technology, pharmaceuticals, and services. Transformational leadership helps organizations remain agile and innovative in facing international competition.
- While Indian organizations are traditionally hierarchical, digital transformation demands flatter structures. Leaders must manage this

tension by respecting cultural norms while encouraging participative decision-making.

## **Implications for Theory–Practice Integration**

This research contributes to bridging the theory—practice divide by providing empirical validation of how leadership behaviors translate into tangible outcomes in Indian organizations. Specifically:

- By confirming the mediation of innovation climate, the study demonstrates a pathway through which leaders can drive employee effectiveness.
- Much of transformational leadership literature is rooted in Western economies. By situating the study in India, this research enriches global understanding by highlighting how collectivism, hierarchy, and rapid digital adoption shape leadership effectiveness.
- The digital age emphasizes constant change. Transformational leadership offers a dynamic framework for understanding how leaders enable organizations to pivot, adapt, and innovate under uncertainty.

Contribution to Sustainable Development Goals (SDGs) The study also aligns with the United Nations Sustainable Development Goals (SDGs):

- SDG 8 (Decent Work and Economic Growth): By fostering innovation and employee effectiveness, transformational leadership contributes to sustainable corporate growth.
- SDG 9 (Industry, Innovation, and Infrastructure): Leadership-driven innovation climates are critical for India's advancement in technology-driven industries.
- SDG 4 (Quality Education): Leadership development programs based on transformational principles promote lifelong learning and skill development within organizations.

### **Limitations and Future Research**

Despite the strengths of this study in offering theoretical and practical contributions, certain limitations need to be acknowledged, which provide avenues for future inquiry.

#### Limitations

- 1. The study focused on employees from selected Indian corporate organizations, primarily from urban and semi-urban contexts. Hence, the findings may not fully represent employees from rural, public-sector enterprises, or small and medium enterprises (SMEs), where leadership dynamics might differ significantly. Additionally, since most participants were accessed via LinkedIn and professional networks, the sample may overrepresent younger, tech-savvy, urban white-collar employees. Future research should incorporate rural employees, public-sector units, and SMEs to capture broader diversity in leadership perceptions.
- 2. The study employed a cross-sectional survey-based approach. Beyond longitudinal research,

- future studies could employ mixed-method designs—combining qualitative interviews with quantitative SEM—to capture nuanced leader—employee dynamics and validate causal mechanisms more robustly. While SEM provided robust insights into relationships among transformational leadership, innovation, and employee effectiveness, causal inferences remain limited. Longitudinal designs could better capture how leadership behaviors influence innovation over time.
- Data collection relied on self-reported perceptions, which might be prone to social desirability or common method variance. Although statistical remedies such as Harman's single factor test were used, the possibility of bias cannot be completely ruled out. Although validated Western scales such as MLO were adapted, cultural validation was not undertaken. While CFA confirmed acceptable reliability and validity, future research should conduct crosscultural validation to ensure conceptual equivalence in the Indian context.
- 4. The research was situated in the Indian corporate environment, which has unique cultural dimensions such as power distance, collectivism, and hierarchical norms. These contextual factors may limit the generalizability of findings to Western or other Asian economies.
- 5. While transformational leadership is highly influential, other leadership styles such as servant leadership, digital leadership, or authentic leadership may also play critical roles in fostering innovation in the digital era. By focusing solely on transformational leadership, this study narrows its lens.

#### **Future Research Directions**

- Future research can extend this model by incorporating multiple leadership approaches, such as digital leadership or adaptive leadership, to examine whether hybrid leadership styles are more effective in driving innovation. Future studies should also examine AI-enabled leadership—how leaders leverage AI in decisionmaking, employee monitoring, and innovation cocreation. This emerging domain may redefine the competencies of effective leaders in digital workplaces.
- Conducting sector-specific studies (e.g., IT, healthcare, manufacturing, fintech) could reveal nuanced differences in how leadership influences innovation and employee effectiveness. For example, IT firms may emphasize creativity, whereas manufacturing may prioritize process innovation.
- 3. Comparative studies between Indian firms and global organizations could uncover cultural contingencies in leadership effectiveness. Hofstede's cultural dimensions can be applied to understand the moderating role of culture.

- 4. Longitudinal research can capture dynamic leadership impacts over time, while experimental or quasi-experimental studies could provide stronger causal evidence.
- 5. Given the growing role of AI, big data, and digital collaboration platforms, future research should explore how technology mediates or moderates the link between leadership and innovation.
- 6. Future studies could examine generational differences (Gen Z vs. Millennials vs. Gen X) in response to transformational leadership, as younger employees may perceive leadership behaviors differently in digital settings.

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